

MAMULA

HOUSE RULES

Mamula Island sets forth the following House Rules with the aim of creating a safe and comfortable environment for our guests and colleagues.

Please respect the following House Rules. Mamula Island reserves the right to withdraw and withhold some or all of its services toward non-complying guests.

1. Upon arrival, it is obligatory to register at the Guest Experience Reception and respect all check-in formalities as stipulated by the Hotel. Each guest is legally obliged to submit a government-issued ID (passport or national ID) upon arrival.
2. Standard check-in time is 3pm, and standard check-out time is 12pm noon.
3. For safety reasons, only checked-in guests are allowed on private Hotel premises such as Hotel rooms. The maximum capacity per room may not be surpassed.
4. Bringing firearms onto the Island premises is strictly prohibited. Violators will be prosecuted to the fullest extent of the law.
5. Bringing explosives and other highly inflammable materials onto the island premises is strictly prohibited. Violators will be prosecuted to the fullest extent of the law.
6. Smoking is strictly prohibited in all guest rooms and other enclosed areas. Smoking is allowed on terraces and other outdoor smoking designated areas.
7. Guest valuables can be stored in a safety deposit box in guestrooms. The Hotel is not responsible for valuables stored in a safety deposit box in guestrooms.
8. The Hotel rooms and the items, appliances, and facilities provided may be used exclusively for their intended purpose. The Hotel refuses liability for damage and bodily injury caused by the misuse of the items, appliances, and facilities. It will also be deemed misused if more people than anticipated or registered use the booked Hotel room(s).
9. Loss and damage arising as a result of the guest's negligence or intent may be charged by the hotel.
10. Mamula Island is a historical and heritage site and as such, the Island is legally protected by the State. Intentional damage to a historical or heritage site can become a state affair.
11. Please respect the signage around the Island.

We wish you a pleasant stay.

Juan Tamames
General Manager

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ISLAND

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